

Client/Patient Information

Name: _____ Birthday: ____/____/____ Age: _____
Last First Middle initial Month Day Year

Address: _____ Home Phone: _____

City: _____ State: _____ Zip: _____ Work/Cell Phone: _____

Social Security Number: _____:_____:_____ Sex: _____ Race: _____

Marital Status: S M W Sep. D Spouse's Name: _____

Referred By: _____

Family Physician and Phone: _____

What drug store do you use: _____

Have you been a patient in this office before? Yes No

Person Financially Responsible Or Parent

Name: _____

Address: (if different from above): _____

Relationship: _____ Social Security Number: _____

Occupation: _____ Employer: _____

Employer's Address: _____ Work Phone: _____

Contact In Case of Emergency

Local relative or Friend: _____

Address: _____ Phone: _____

Relationship: _____

Signature: _____ Date: _____

Please DO NOT Write in This Space----- For Office Use Only

Dx: _____

Client Confidentiality Agreement

As a client of Clovis Counseling Center, you have the right to expect your sessions to be confidential. However, there are two situations that permit information to be released:

- 1) If, as client, you want information released and sign a "Release of Information" form designating whom is to receive the information, what kind of information is to be released, and what kind of information is to be released, and what dated period information can be released.
- 2) If suicidal or homicidal behaviors exist that may make it necessary for your therapist to divulge information to protect you and/or others.

The other clients of Clovis Counseling Center also have the right to privacy and confidentiality. Therefore, the following paragraph also applies to you, as well as your spouse, or client's guardian/parent (if the client is a minor or otherwise in need of guardianship). Please read the paragraph below before signing this form.

I understand that I am responsible for maintain the privacy and confidentiality for the clients as Clovis Counseling Center. I understand and agree I will not divulge the identity of any client I see at the clinic, nor will I divulge any other information I may hear, see, or obtain while at the center.

_____	_____
Client/Guardian	Date
_____	_____
Spouse/Significan Other (if applicapble)	Date
_____	_____
Witness	Date

Please read and initial **all** spaces of the following sections on both sides of this form... then sign and date in the presence of a witness.

Thank you

Insurance Authorization

- _____ I authorize the use of this form on all my insurance submissions
- _____ I authorize the release of information to all my Insurance Companies
- _____ I authorize Clovis Counseling Center (Consulting Psychological Services, P.A.) to act as my agent in submitting claims to my Insurance Companies
- _____ I authorize payment directly to Consulting Psychological Services, P.A.
- _____ I permit a copy of this authorization to be used in place of the original

Office Policy

Please initial:

_____ You will be charged for the scheduled time. The scheduled time includes time with the therapist and time for the therapist to complete case notes.

_____ We reserve the right to charge for any excess time the therapist is required to take to write additional letters or fill out additional paperwork required by you or your insurance company.

_____ Any psychological testing, reports, and/or letters that might be needed are a separate charge from individual sessions, and may or may not be covered by your insurance.

_____ It is important that you keep your scheduled appointments. If you fail to show, or do not cancel 24 hours prior to the appointment time, you will be charged the full fee. This is not billable to your insurance and must be paid prior to your next appointment.

_____ We will bill your insurance Company for you as a courtesy. If your insurance company plan has a deductible and/or co-payment, it is your responsibility to make these payments in full at the time of each visit.

_____ Verification of Benefits is NOT a guarantee of payment and the account is ultimately the client's responsibility.

_____ The insurance payments and co-payments are estimated. We do not know what the exact amounts are until your insurance company makes their payment and sends us an Explanation of Benefits (EOB). Patient balances will be adjusted according to these EOB's.

_____ In the event an insurance payment is sent directly to you, you are responsible for signing the check over to Clovis Counseling Center or paying the amount of the insurance payment yourself.

_____ You should receive an Explanation of Benefits (EOB) directly from your insurance company. It is your responsibility to follow up with them in the event of a problem.

_____ Statements are mailed on a monthly basis. They will reflect any charges, payments, adjustments, interest on unpaid balances of 1.5% monthly (18% per annum) made to the account as of the statement date.

I have read, understand, and will abide by the above stated policies.

Printed Name of Responsible Party

Signature of Responsible Party

Date

Witness

Date



Medication List

Name _____

Date _____

Please list all medications you are currently taking

Medication	Dose/Frequency	Start	End	Presc. MD
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
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_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Drug Allergies:

Acknowledgement and Agreement Form

Privacy Practices Acknowledgement

I have received the Notice of Privacy Practices and have been provided an opportunity to review it

Name

Date of Birth

Signature

Date

Witness

Date

Psychotherapist-Patient Acknowledgement

I have received the Psychotherapist-Patient Services Agreement for the State of New Mexico and have been provided an opportunity to review it.

Name

Date of Birth

Signature

Date

Witness

Date

Psychiatric Advance Directives

These Advance Directives are similar to healthcare advance directives. They are used for psychiatric illnesses and allow individuals to select another person to make healthcare decisions for them in the times of incapacitation. Would you like information on Psychiatric Advance Directives?

Yes No

Grievance/Complaint Policy

If you have a complaint about someone or something regarding your treatment at Clovis Counseling Center, please advise the receptionist, your therapist, or another staff member immediately to obtain a complaint form. Complaints are reviewed and will be dealt with by management.

I understand the Grievance/Complaint Policy:

Yes No



Authorization to Disclose Information to Primary Care Physician

I understand that my records are protected under the applicable state law governing health care information that relates to mental health services and under the federal regulations governing Confidentiality of Alcohol and Drug Abuse Patient Records, (42 CFR, part 2), and cannot be regulations. I also understand that I may revoke this consent at any time except to the extent that action has been taken in reliance on it. This release will automatically expire twelve (12) months from the date signed.

I, _____ hereby authorize _____
Patient's Name Behavioral Health Provider's Name

Please check one:

_____ To release any applicable information to my Primary Care Physician.

_____ To release medication information only to my Primary Care Physician.

_____ Not to release information to my Primary Care Physician.

Patient or Guardian Signature

Date

Printed Name

Date

Primary Care Physician's Name, Address & Phone

Consent To Treatment And Patient Rights

As a patient, you have a right to appropriate care and protection. State and Federal laws and regulations guard your confidentiality. You also have other rights, which are listed below. Read them carefully and be sure to ask your provider if you have any questions about them.

1. **Consent to Treatment:** I understand that the provider assigned to me, or to my child, will explain the nature of the assessments and treatment to be provided, the expected benefits and risks, and alternatives available. I understand that, although a reasonable standard of care will be provided, improvement, though expected, is not guaranteed. If I wish to withdraw from treatment at any time, the therapist will help me with an appropriate referral if I so choose.

2. **Confidentiality and Release of Information:** I understand that information concerning my contacts with Clovis Counseling Center will be held confidential. I further understand that such information will not be disclosed without my written permission, or that of my legal Guardian, except under special circumstances such as:

- a. If I threaten to injure myself or someone else.
- b. When such information is required by law to be reported; for example, information regarding abuse, neglect, molestation, or exploitation of a minor, incapacitated adult, elder person 65 or older; or in the case of a court order.
- c. For medical emergency.
- d. Use of pertinent parts of my record pertaining to my treatment for the purpose of quality improvement activities.

3. I understand and have the right to:

- a. Privacy
- b. Considerate care that respects my privacy and individual needs.
- c. Information about my assessments and treatment.
- d. Know the names and functions of anyone involved in my treatment.
- e. Make my care decisions before and during the course of the treatment.
- f. Refuse a recommended treatment or plan of care.
- g. Expect clinical staff to treat all communications and records about my care confidentially.
- h. Expect continuity of care and be told about choices that are provided outside of Clovis Counseling Center.
- i. Appropriate recognition and consideration of my spiritual and cultural values.
- j. Review my assessment and treatment records and have information provided to me.

Having been informed of my rights and obligations as a patient, I hereby give my consent for assessment and treatment.

Patient

Date

Parent or legal guardian, if for minor child

Date

Provider

Date

New Mexico Notice Form

Notice of Psychologists'/Psychiatrists' Policies and Practices to Protect the Privacy of Your Health Information

THIS NOTICE DESCRIBES HOW PSYCHOLOGICAL AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

I. Uses and Disclosures for Treatment, Payment, and Health Care Operations

I may use or disclose your protected health information (PHI), for treatment, payment, and health care operations purposes with your consent. To help clarify these terms, here are some definitions:

- “PHI” refers to information in your health record that could identify you.
- “Treatment, Payment and Health Care Operations”
- Treatment is when I provide, coordinate or manage your health care and other services related to your health care. An example of treatment would be when I consult with another health care provider, such as your family physician or another psychologist/counselor.
- Payment is when I obtain reimbursement for your healthcare. Examples of payment are when I disclose your PHI to your health insurer to obtain reimbursement for your health care or to determine eligibility or coverage.
- Health Care Operations are activities that relate to the performance and operation of my practice. Examples of health care operations are quality assessment and improvement activities, business-related matters such as audits and administrative services, and case management and care coordination.
- “Use” applies only to activities within my office such as sharing, employing, applying, utilizing, examining, and analyzing information that identifies you.
- “Disclosure” applies to activities outside of my office, such as releasing, transferring, or providing access to information about you to other parties.

II. Uses and Disclosures Requiring Authorization

I may use or disclose PHI for purposes outside of treatment, payment, and health care operations when your appropriate authorization is obtained. An “authorization” is written permission above and beyond the general consent that permits only specific disclosures. In those instances when I am asked for information for purposes outside of treatment, payment and health care operations, I will obtain an authorization from you before releasing this information. I will also need to obtain an authorization before releasing your psychotherapy notes. “Psychotherapy notes” are notes I have made about our conversation during a private, group, joint, or family counseling session, which I have kept separate from the rest of your medical record. These notes are given a greater degree of protection than PHI.

You may revoke all such authorizations (of PHI or psychotherapy notes) at any time, provided each revocation is in writing. You may not revoke an authorization to the extent that (1) I have relied on that authorization; or (2) if the authorization was obtained as a condition of obtaining insurance coverage, and the law provides the insurer the right to contest the claim under the policy.

III. Uses and Disclosures with Neither Consent nor Authorization

I may use or disclose PHI without your consent or authorization in the following circumstances:

- **Child Abuse:** In certain circumstances, I am required to report child abuse in a variety of forms, including neglect, to (1) a local law enforcement agency; (2) the office of the Department of Child, Youth and Family Services in the county where the child resides; or (3) tribal law enforcement or social services agencies for any Indian child residing in Indian country.
- **Adult and Domestic Abuse:** If I have reasonable cause to believe that an incapacitated adult is being abused, neglected or exploited, I must immediately report that information to the Department of Child, Youth and Family Services.
- **Health Oversight:** If the New Mexico Board of Psychology is conducting an investigation; I am required to disclose your mental health records upon receipt of a subpoena from the Board.
- **Judicial or Administrative Proceedings:** If you are involved in a court proceeding and a request is made for information about your diagnosis and treatment and the records thereof, such information is privileged under state law, and I may not release information without written authorization from you or your personal or legally-appointed representative, or a court order. The privilege does not apply when you are being evaluated for a third party or where the evaluation is court-ordered. You will be informed in advance if this is the case.
- **Serious Threat to Health or Safety:** When I judge that a disclosure of confidential information is necessary to protect against a substantial and imminent risk that you will inflict serious harm on yourself or another person, I have a duty to report this information to the appropriate people who would address such a risk (for example, the police or the potential victim).
- **Worker's Compensation:** When a claim is filed, I am required by law to release those records that are directly related to any injuries or disabilities claimed by you (for which you are receiving benefits from your employer) to you, your employer, your employer's insurer, a peer review organization or the health care selection board.

IV. Patient's Rights and Psychologist's/Psychiatrist's and Counselor's Duties

Patient's Rights:

- **Right to Request Restrictions --** You have the right to request restrictions on certain uses and disclosures of protected health information about you. However, I am not required to agree to a restriction you request.
- **Right to Receive Confidential Communications by Alternative Means and at Alternative Locations--** You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing me. Upon your request, I will send your bills to another address.)

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- Right to Receive Confidential Communications by Alternative Means and at Alternative Locations- You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing me. Upon your request, I will send your bills to another address.)
- Right to Inspect and Copy- You have the right to inspect or obtain a copy (or both) of PHI in my mental health and billing records used to make decisions about you for as long as the PHI is maintained in the record. I may deny your access to PHI under certain circumstances, but in some cases, you may have this decision reviewed. On your request, I will discuss with you the details of the request and denial process.
- Right to Amend- You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. I may deny your request. On your request, I will discuss with you the details of the amendment process.
- Right to an Accounting- You generally have the right to receive an accounting of disclosures of PHI for which you have neither provided consent nor authorization (as described in Section III of this Notice). On your request, I will discuss with you the details of the accounting process.
- Right to a Paper Copy- You have the right to obtain a paper copy of the notice from me upon request, even if you have agreed to receive the notice electronically.

Psychologist's/Psychiatrist's/Counselor's Duties:

- I am required by law to maintain the privacy of PHI and to provide you with a notice of my legal duties and privacy practices with respect to PHI.
- I reserve the right to change the privacy policies and practices described in this notice. Unless I notify you of such changes; however, I am required to abide by the terms currently in effect.
- If I revise my policies and procedures, I will provide you with the revisions at the next therapy session.

V. Complaints

If you are concerned that I have violated your privacy rights, or you disagree with a decision I made about access to your records, you may contact Diane True, Privacy Officer, at 505-762-0212 any morning, Monday through Friday, between 8:00a.m. and 12:00 p.m. for further information. You may also send a written complaint to her at 921 E. 21st Street, Suite D, Clovis, NM 88101. If you call and Diane is not in, leave your name and number. She will return your call as soon as possible, usually in the same day.

You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. The person listed above can provide you with the appropriate address upon request.

VI. Effective Date, Restrictions and Changes to Privacy Policy

This notice will go into effect on April 14, 2003.

I reserve the right to change the terms of this notice and to make the new notice provisions effective for all PHI that I maintain. I will provide you with a revised notice at your next therapy session.

Payment Policy

It is office policy that any unpaid balances beyond 90 days will be sent to a collection agency. You will be notified 10 days prior to this action to give you an opportunity to take care of the balance.

Co-pays or deductibles are due at time of service, prior to seeing the counselor. If you do not have your payment, additional appointments cannot be made until co-pay is made. An initial appointment cannot take place without payment.

Signature: _____

Date: _____

Initial Patient History

Date: _____

Name: _____
Last First M

Marital Status: S M W Sep. D Sex: M F Religion: _____

List any medical conditions you have:

List any medications that you now take

Have you ever been hospitalized? Yes No If so, why? (List the year and reason for each hospitalization)

What serious illnesses have you had?

Have you ever been treated for a mental disorder? Yes No

Have you ever been to a psychologist, psychiatrist, counselor, marriage counselor, or drug/alcohol counselor?
Yes No. If so why?

Where were you born?

Where were you raised?

How many brothers?

How many sisters?

What is your birth order? (1st born child, 2nd child, etc.)

What was your father's occupation?

What was your mother's occupation?

Where you ever sexually, physically, or mentally abused? Yes No

Was there any drinking or drug abuse in your home?

How have your brothers and sisters adjusted to life?

Describe your childhood:

Who do you currently live with?

What kind of place do you live in? Describe your living conditions

Describe your current family life. Include any relationship problems or abuse that may exist

Please complete the following chart regarding your children

Child's Name	Age	Sex	Father	Mother	Past or Present Problems
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Does anyone in the family abuse drugs or alcohol? Yes No If so, who?

What was the highest grade you completed in school?

What kind of grades did you usually get? Below Average Ave rage Above Average

Were you ever sent to the principal's office? Yes No Often? Yes No

What was your behavior like in school?

Did you get a GED? Yes No Not Applicable

How far did you go in college?

What was your major? What was your GPA?

Complete the following chart: Please list job history in chronological order.

Job Title	Years Employed	Reason for Leaving
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Were you ever in the military? Yes No

If so, what was your rank at discharge? _____

Have you ever been arrested? Yes No

If so, please list all arrests.

Describe your social life below. Please include membership and activity in any church or social clubs.

Describe what you do with your leisure time. Who do you spend it with, how often, and what do you do?

How often do you drink alcohol?

How much do you consume and of what beverage?

List any problems you have with alcohol?

Have you ever used illegal drugs? Yes No

If so, which drugs have you used?